

Yokogawa Corporation of America

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For Attention of: Customers, Suppliers and Partners

We care greatly about what you expect from us here at Yokogawa in North America; we strive daily to meet or beat that expectation. As a Japanese company with operations in North America for over 65 years, we remain steadfast in overcoming the new challenges that the Coronavirus (COVID-19) pandemic is placing on our hyper-connected world.

Seventeenth-century English author John Donne once said “No man is an island”. My belief is that no one is self-sufficient; everyone relies on others. This pandemic is an unforeseen event beyond the control of you and Yokogawa. However, through collective individual action we can help to curb the further spread of the disease here in North America.

By tempering panic with planning, fear with reason and uncertainty with education, we can act together to “flatten the curve” of infection, give health services time to cope and protect our older and higher risk employees and members of society. In many cases it is our older and higher risk employees who have key skills, knowledge and decades of experience for enabling and empowering the younger generation. To address these unprecedented challenges, we at Yokogawa Corporation of America are embracing social distancing with remote working wherever possible. We have made arrangements for our employees to be able to care for their loved ones. We have cancelled large internal gatherings and tradeshow attendance. We have increased deep cleaning of our facilities and stepped up education of our staff about the need for hygiene.

Whilst we are taking preventative measures to safeguard our employees, their families and the communities in which they live, we would like to let you know that we are coping and remain at hand to support you. Your key contacts at Yokogawa here in North America remain committed to taking your calls and responding to your messages to discuss how we may support you, your projects and business operations.

We will keep you updated as the situation changes. In the meantime, we greatly appreciate your business and support. We remain as determined as ever to beat the challenges presented by COVID-19.

Stay calm, think hygiene.

Best regards,

Shuji Mori
Chief Executive Officer
Yokogawa Corporation of America